

# **UC Softphone**





## CONVENIENT



## **EASY TO USE**



### **SMS CAPABLE**

Increase productivity and customer satisfaction with enhanced access to your business phone solution features using our UC Softphone mobile application.

The world of telecommunications is rapidly changing. Whether it's addressing the unique challenges and accommodating the needs of a remote workforce, or simply saving money, businesses are increasingly looking for ways to improve the overall efficiency of their communication needs.

Our Mobile Softphone enables businesses to recreate the "in-office" experience by allowing users to make and receive high-quality voice calls from their mobile devices via a Wi-Fi or 3G/4G mobile data connection, thereby improving productivity and minimizing costs by offloading calls to Wi-Fi in places such as offices, airports and hotels.











## **UC Softphone**

#### Freedom to Connect

With the UC Softphone, your smartphone becomes your company extension. Essential telephony features such as call hold and transfer will be available wherever you work.

UC Softphone also supports push notifications so once you're connected to the internet, any incoming calls can be immediately presented even when the application is closed, and you'll never have to miss a call or important opportunity again.

#### **Call Anytime from Anywhere**

All the enterprise-class Unified Communications features you expect from your business phone system, now available on the go.

- Send and receive calls, just like you're at your desk.
- Keep your private number private; callers see only your desk phone number
- Make extension-to-extension calls
- Advanced Call Control Such as 3-way calling, transfer, hold, and more
- Real-Time Status / User Presence
- Connect over WiFi, 4G, or LTE

#### Chat & SMS

Collaboration does not only occur through voice. Many business associates prefer to share content and collaborate via chat or SMS. With our robust mobile softphone, users can chat with their coworkers on the system instantly. Send individual messages or send text messages through SMS enabled numbers. Brainstorming sessions can occur instantaneously and collaboration can flourish.

## **User Management at your Fingertips**

It's easier than ever to check voicemail, manage answering rules, and record greetings since you can do all of this and more from directly within the UC Softphone application.

## The Future of Unified Communications

Businesses are becoming more competitive and are under immense pressure to streamline their business operations into lean, efficient and cost-effective business entities. Most businesses are choosing to deploy both desk and softphone solutions since they both offer unique benefits. The new and emerging trend is businesses acknowledging the benefits of having a unified communication portal with the ability to integrate 3rd party applications, Softphone solutions are becoming the preferred business phone solution for companies around the world.





